

## **CANCELLATION AGREEMENT**

1. A deposit of 50% must be made in order to secure a reservation.
2. No refunds offered if booking is cancelled unless ALL dates are re-let. Admin fee R750 applies and will be deducted from any monies refunded. Any leeway offered in the form of moving your dates is solely at agent's / owner's discretion.

### **CONDITIONS OF LEASE**

1. All outstanding monies to be paid no later than 2 weeks prior to arrival. Internet transfers and cheque deposits preferred. Cash deposit fees will be deducted from damages deposit before processing refund.
2. Breakage deposits will only be paid back after departure after inventory has been taken, and damages if any, have been assessed.
3. Cottages / Flats and houses are let strictly on the number of beds available for guests and any excess of that number cannot be accepted. (Children inclusive). Failure to adhere to these conditions will lead to immediate eviction without any money refunded.
4. Premises must be vacated no later than 9h30 am on the day of departure and can only be occupied by 2h00 pm on the day of arrival except by special arrangement.
5. Caravan and Tents are prohibited by municipal regulations.
6. Inventories must be checked and any discrepancies reported without delay. If no shortages are reported, the contents of the house will be regarded as correct and the tenants will be held responsible for any shortages or breakages on vacating the premises.
7. An extra cleaning fee will be charged and deducted off your deposit if the unit is not left as you have received it.
8. After full payment has been received no refunds are permitted unless a written request is received by us 30 days prior to occupation, failure to cancel this reservation 30 days before due date will be deemed as acceptance and you will be liable for the full rental, unless an alternate tenant is obtained for the full period. The lease agreement is a legal and binding document, construed, as to have been entered into by the magisterial district of Port Shepstone. Should any legal action arise from a lease, the lessee will be responsible for costs of an attorney – client scale.
9. Administration fee is not refundable
10. Lodgment of the Deposit and/or taking up the reserved accommodation is construed to be acceptance of these Conditions and binding upon all tenants.
11. We cannot be held liable for any losses or inconvenience to the tenant caused by an act beyond our control.
12. Under no circumstances may furniture be moved around.
13. In the event of any appliance being out of order, we cannot be held liable for the replacement thereof, but will see to repairs as soon as possible when reported. NO REDUCTION OF RENT will be allowed for delays beyond our control.
14. THE RIGHT OF ADMISSION RESERVED. The resort reserves the right to refuse admittance if this confirmation letter is not produced.
15. AMAPOZZI / FUN IN THE SUN does not take any liability for any injuries or breakages during your stay at any of the resorts.
16. Failure to abide by resort rules may lead to evection by resort managers discretion.

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